

Problems Viewing/Downloading Documents

May 13, 2020

If a problem is encountered when trying to view/download a document in CM/ECF, uncheck the box beside **Include headers when displaying PDF documents** under **Document options** on the Docket Sheet screen.

Docket Sheet

Case number

Filed to
 Entered

Documents to

Include:

- Terminated parties
- Links to Notices of Electronic Filing
- Page counts for documents
- Rule 3002.1 Claim Supplements

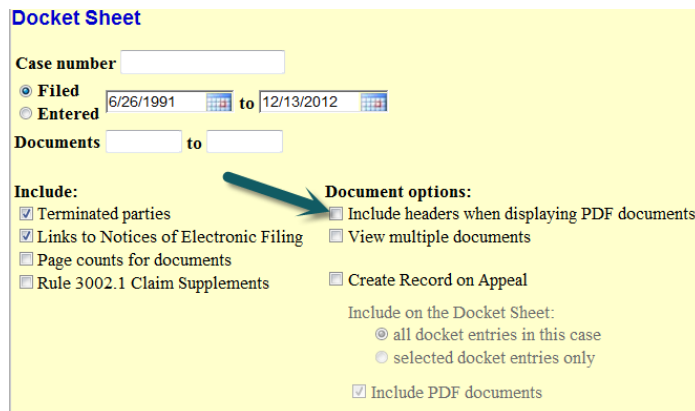
Document options:

- Include headers when displaying PDF documents
- View multiple documents
- Create Record on Appeal

Include on the Docket Sheet:

- all docket entries in this case
- selected docket entries only

Include PDF documents



You may also try right-clicking the hyperlink and selecting Open in New Window.