



Pay.gov 5.6 Release Notice

June 10, 2013

Bureau of the Fiscal Service



1 Introduction

This document introduces the new features included in Pay.gov release 5.6. It is intended for individuals who desire an overview of the new features contained in this release, without the level of detail that may be found in other administrative, operational, or technical documents. Testing dates for Pay.gov 5.6 are June 14, 2013 through June 24, 2013.

This release concentrates on enhancements to the Payer Profile Service to allow international ACH transactions. A Pay.gov international transaction involves a payment from an ACH account at a US bank that is linked to (funded by) an account at a foreign financial institution. An example is a business checking account at a US bank that draws funding from an account at a bank in Toronto, Canada. These and other enhancements affecting agencies and customers are listed in section 3.

Note that all international ACH transactions are in US dollars and that all ACH transactions accepted by Pay.gov must be routed through an account at a US bank. Transactions may not be funded directly by a foreign financial institution.

The Pay.gov 5.6 production release is scheduled for June 29, 2013.

1.1 Related Documents

The documents listed below are either referenced in this notice or provide supplemental information. Please contact your Bureau of the Fiscal Service representative to obtain them or download them from the Pay.gov agency documentation Web site, located at <https://qa.pay.gov/agencydocs/>. The web site will be updated with the most current versions of the documents during the week following June 14, 2013.

- *Pay.gov Overview Guide*
- *Pay.gov User Guide*
- *Agency Configuration Template (ACT)*
- *Agency Guide to Access Control*
- *Agency Guide to the Billing Service*
- *Agency Guide to the Collections Service*
- *Agency Guide to Company Profiles*
- *Agency Guide to the Forms Service*
- *Agency Guide to Payer Profiles*
- *Agency Guide to the Reporting Service*
- *Open Collections Interface (OCI) Reference Guide*
- *Trusted Collection Service (TCS) Technical Reference Manual*

2 Overview of Pay.gov

Pay.gov offers four major services:

1. The *Collection Service* collects and processes agency transactions, including collections originating from an agency web page, collections originating from a form hosted on Pay.gov, or collections in response to a bill notifying users of a

required payment. Agencies may also use the collections control panel (CCP) to manually enter transactions in Pay.gov.

As part of the Collections Service, the *Trusted Collection Service* allow agencies to send non-interactive collections transactions, and retrieve transaction data using 2048-bit SSL encryption, certificate-based authentication, and web services. Please contact your FMS representative or Pay.gov Customer Service if you are interested in using Trusted Collection Service.

2. The *Forms Service* hosts agency forms, which can be configured to closely emulate their paper counterparts, including OMB and agency control numbers, Paperwork Reduction Act and Privacy Act notices, and instructions.
3. The *Billing Service* allows agencies to send payment due notifications by email, which include links directing users to the Pay.gov billing page, where the information can be reviewed and payment can be made.
4. The *Reporting Service* provides online reports and downloadable activity files which allow agencies to reconcile transactions with reports from other financial applications such as the Collection Information Repository (CIR) or plastic card settlement agents.

3 Pay.gov 5.6 Enhancements and Changes

This section summarizes the major enhancements and changes included in the Pay.gov 5.6 release.

3.1 Payer Profile

- Payer Profile has been enhanced to allow the use of international ACH accounts (ACH accounts at US banks that are lined to accounts at foreign financial institutions).
- Fields have been added to Payer Profile to allow input of data required for international ACH accounts.

3.2 CCP

- CCP allows the use of Payer Profiles using international ACH for transactions.
- The ACH Debit Transaction input and confirmation screens display additional information if the Payer ID selected uses international ACH.
- The ACH Prenotification screen displays additional information if the Payer ID selected uses international ACH.
- The Search – View ACH Details screen displays additional information if the Payer ID selected uses international ACH.

3.3 Reporting Service

- The Transaction Detail Results for the ACH Debit Transaction Search Report displays additional information if the transaction used international ACH.

3.4 Web Pages

- FAQs — Updated Pay.gov performance statistics.

3.5 Documentation

- The *Agency Guide to Payer Profiles* has been updated to include creating profiles using international ACH
- The CCP section of the Pay.gov User Guide has been updated to include details for international ACH transactions.

4 Customer Service

Customer service is provided by the Federal Reserve Bank of Cleveland. Assistance with accessing the website, hosted forms processing, collections, and so on is provided for agency customers. Technical support is also available for problems such as balancing payments, database integrity, information security, and other issues relating to the smooth operation of the services provided to agencies.

4.1 Contact Information

Mailing address: Federal Reserve Bank of Cleveland
ATTN: eGov Customer Service (Pay.gov)
1455 East Sixth Street
Cleveland, OH 44114

Phone: (800) 624-1373 or (216) 579-2112

Fax: (216) 579-2813

Email address: pay.gov.clev@clev.frb.org